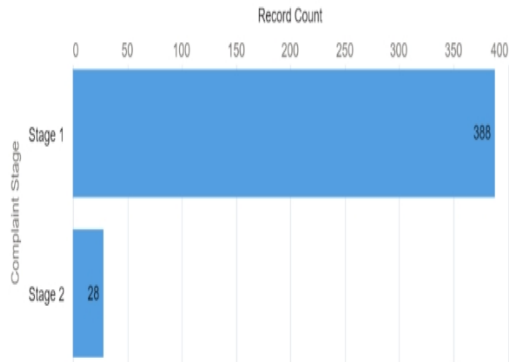


Complaints Report - Housing Ombudsman2

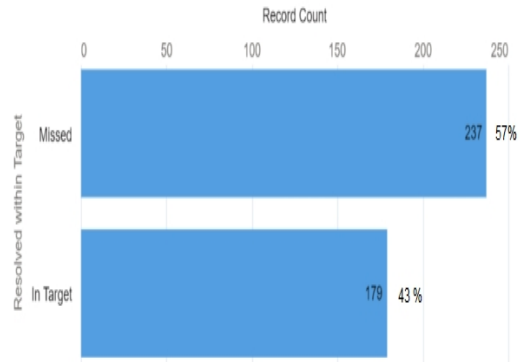
As of 09-Jan-2024 10:21-Viewing as Kim Walsh

Number of Housing Complaints (Stage 1&2) to CBC as a Landlord
April 23 - Dec 23



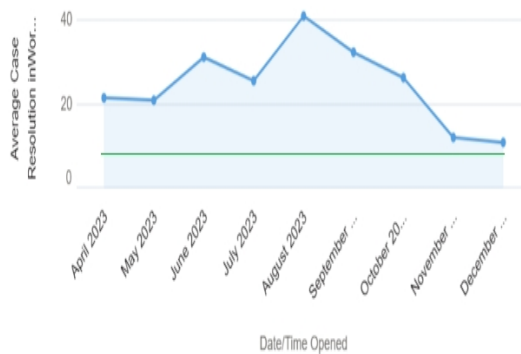
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Number of Complaints Missed and Resolved in Target (number)
April 23 - Dec 23



[View Report \(HSg Complaints Missed and On Time\)](#)

Average Stage 1 Response Times
April 23 - Dec 23



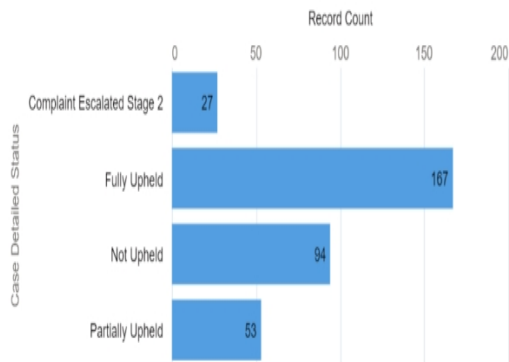
[View Report \(Average Stage 1 Response Times\)](#)

Average Stage 2 Response Times
April 23 - Dec 23



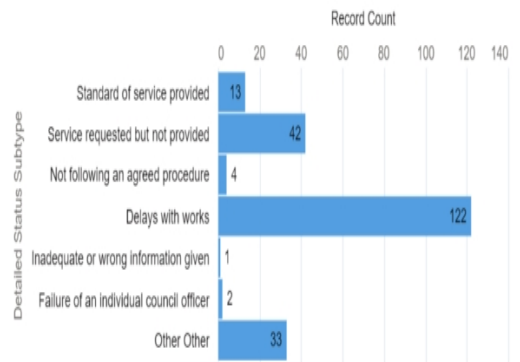
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HOS Complaints Upheld Status Report
April 23 - Dec 23



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Reasons for Upheld Complaints for HOS
April 23 - Dec 23



[View Report \(Reasons for Upheld Comps for HOS\)](#)